

Notification for Hang Seng China CNY Payment Screen Enhancement

Dear Customer,

To provide better service and simplify the payment creation, our Hang Seng HSBCnet CNY payment creation screen may have the following enhancement from 6 December 2015 and please take note.

- 1. Remove the field of "Charge" and its options (Debit account/ Beneficiary). After that, the payment handling fee will be charged by the debit account.
- 2. Remove the field of "Payment channel" and its options (China National Advance Payment System/ In-station). After that, the payments will be processed by the payment channel assigned by our bank system.

The enhanced CNY payment creation screen is enclosed for your reference. The functions that relate to CNY payment (ie. Authorize Summary, Template Summary, Payment Summary, Template and Activity Log, etc) will be changed accordingly.



For more details on Hang Seng China HSBCnet, please visit our website www.hangseng.com.cn or contact us by dialing:

8008-30-8008 (For fixed-line call in Mainland China only)

4008-30-8008 (For call if out of Mainland China or using a mobile phone)

Hang Seng Bank (China) Limited 26 November, 2015