



Notice for Hang Seng Business e-Banking Service

Dear Hang Seng Business e-Banking customers,

Currently the e-channel services provided by Hang Seng Bank (China) includes Hang Seng HSBCnet and Hang Seng Business e-Banking. Since the functionality of Hang Seng HSBCnet and email service have overlapped with Hang Seng Business e-Banking, we are planning to terminate Hang Seng Business e-Banking services so that we could focus our resource to provide better service. To avoid any impact on your online operation, please apply for Hang Seng HSBCnet, email service or other channels as soon as possible. Please pay attention to the following arrangement:

- The e-advice/e-statement service of Business e-Banking will be terminated on **10 September 2017**. Please download and save the previous data of Business e-Banking (including balance, transaction, E-advice, E-statement).
- All Business e-Banking services will be terminated on **15 October 2017**. Please apply for Hang Seng HSBCnet, email service or other channels at your early convenience.

The major functions of Hang Seng HSBCnet and email service are as below:

Service	Function
Hang Seng HSBCnet	<ol style="list-style-type: none"> 1. Enquiry historical transactions and account balances 2. Payment Service, include priority payment and ACH payment 3. Create Time Deposit and place maturity instruction 4. International Trade Service 5. Electronic Commercial Draft System
E-mail Service	<ol style="list-style-type: none"> 1. E-statement/ E-advice delivery to up to six recipients 2. Any registered email user to receive the e-statement could perform the statement confirmation

If you have any enquires or would like to know more about Hang Seng HSBCnet or email service, please contact your relationship manager or visit our website www.hangseng.com.cn or contact our 24-hour customer service hotline by dialing:

8008308008 (For fixed-line in Mainland China only)

4008308008 (For call if out of Mainland China or using a mobile phone)

Thank you for your constant support!

Hang Seng Bank (China) Limited

15 July 2017