

Notification of Stopping Mailing Some Paper Advice

Dear Customer,

To support green lifestyle and protect environment, Hang Seng (China) will stop mailing following paper advice from 25th Apr 2016 for <u>Personal Banking Customers</u>:

- 1) Customer Inward Payment Advice CNY Domestic and Oversea Inward Remittance
- 2) Customer Inward Payment Advice CNY Domestic and Oversea Onward Remittance
- 3) Fixed Deposit Maturity Instruction Advice Change of Fixed Deposit Maturity Instruction
- 4) **Fixed Deposit Maturity Reminder** Reminder of Fixed Deposit Maturity

Hang Seng (China) also provides convenience channels. You can apply for free SMS Alert Service, Internet Banking and E-advice to retrieve above transaction advices and track timely on the transaction information of your accounts.

For any enquiries, please contact our 24-Hour Customer Service Hotline 8008 30 8008 / 4008 30 8008.

Hang Seng Bank (China) Limited 8 April 2016